

## No Show Policy

Southwest Urology Associates is committed to helping you manage and maintain your urological healthcare needs. When you schedule an appointment with one of our physicians that time is reserved exclusively for you to discuss and review your medical concerns. We do understand that on occasion unforeseen circumstances do arise and the need to cancel your scheduled appointment may be necessary. If you know that you will be unable to keep your appointment, we ask you to show consideration by calling our office 24 hours in advance. Providing our office with adequate notice will allow us to offer that appointment time to another patient who needs to see the physician.

The following no-show fees will be assessed:

A **\$ 25 charge** will be assessed for “no showing” or for failing to give 24-hour notice of the need to cancel all **routine appointments**.

A **\$100 charge** will be assessed for “no showing” or for failing to give 24-hour notice of the need to cancel all **scheduled procedures**.

I have read and understand the terms of Southwest Urology Associate’s no show policy. I understand no show charges are not billable to my insurance and will ultimately be my financial responsibility. I also understand that any no show charges assessed to my account must be paid prior to any subsequent visits.

\_\_\_\_\_  
Patient’s or Authorized Representative’s Printed Name

\_\_\_\_\_  
Relationship to Patient

\_\_\_\_\_  
Patient’s or Authorized Representative’s Signature

\_\_\_\_\_  
Date